

# ATTENTION Andover Borough Residents!

## COVID-19 Information

In an effort to reduce the risk of COVID-19 exposure, Andover Borough has implemented protocols to limit access by all individuals entering municipal facilities.

We ask that you please understand the methods being undertaken by this government to maintain continuity of services to you.

We hope the information gathered here is helpful.

### **ANDOVER BOROUGH MUNICIPAL OFFICE:**

All departments will remain operational during the normal business hours Monday – Friday 9 a.m. to 4 p.m. However, exterior doors will be locked limiting access during the planned period of **March 16 through April 5, 2020**. Call Borough Hall at **973-786-6688** with questions or email [clerk@andoverboroughnj.org](mailto:clerk@andoverboroughnj.org)

- ***PLEASE USE DROP BOX BY REAR DOOR OF BOROUGH HALL***
- ***NO NOTARY SERVICES AT THIS TIME***

### **Access Protocol for Borough Hall:**

- **You should call the municipal office at 973-786-6688 to talk with an employee.**
- If access is determined to be required, we request you observe maintaining the Social Distance of six (6) feet from others to prevent the spread of COVID-19 virus (as directed by CDC).
- We request you use the **Drop Box** provided for business not requiring access such as payments, letters, or forms which do not require signature receipt. The Drop Box is located at the rear entrance to the building. This Drop Box will be checked by a borough employee throughout the day.
- Access when necessary will be limited to serving only one (1) individual/group at a time when absolutely necessary.
- Please use hand sanitizer provided at the entrance prior to and at the end of any transaction.

### **Municipal Public Meetings:**

We are exploring options to continue to hold regular public meetings which will allow the public to access it remotely. More information will be provided via the

#### **Andover Borough, NJ Facebook page**

[https://www.facebook.com/andoverborough/?eid=ARB1m1YOYMp2EuRdnUhkTixpZLYWsF62a17NkuLOZIWwWNxM5A4hThTTiShzNcA5nnIU3TejNgun\\_K\\_B](https://www.facebook.com/andoverborough/?eid=ARB1m1YOYMp2EuRdnUhkTixpZLYWsF62a17NkuLOZIWwWNxM5A4hThTTiShzNcA5nnIU3TejNgun_K_B)

or call 973-786-6688 or email: [clerk@andoverboroughnj.org](mailto:clerk@andoverboroughnj.org)

**Municipal Events:** If a planned event is canceled we will update you on the

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**Parks and Playgrounds:** The Andover Borough Memorial Park and Playground located along Route 517 / Tranquility Road is closed as a precaution associated with the Corona Virus (COVID-19) outbreak. We appreciate everyone's cooperation and look forward to the people in our community enjoying our park and playground again very soon.

### **SUSSEX COUNTY GOVERNMENT INFORMATION:**

The County of Sussex can office can provide you up-to-date information on the Coronavirus Disease 2019 Outbreak through various media. Use the links below to keep yourself informed

- <https://sussex.nj.us/covid19>
- <https://facebook.com/sussexnj>
- <https://twitter.com/sussexnj>
- [https://instagram.com/sussex\\_county\\_news](https://instagram.com/sussex_county_news)

## **NEW JERSEY DEPARTMENT OF HEALTH**

### ***NJ 211 has been activated to help handle COVID-19 related calls from NJ residents!***

Governor Phil Murphy, the New Jersey Office of Emergency Management, the New Jersey Department of Health, and the United Ways of New Jersey announced today that NJ 211 has been activated to help handle COVID-19 related calls from New Jersey residents.

All residents with questions or concerns about COVID-19 and resources available to them can call 2-1-1. NJ 211 is New Jersey's statewide, comprehensive, information and referral service operated by United Ways of New Jersey.

Residents call also text NJCOVID to 898-211 to receive text information and stay informed. To receive live text assistance, residents can text their zip code to 898-211.

These enhancements to 211 will supplement, rather than replace, the existing COVID-19 hotline, operated by the New Jersey Poison Control Center. State residents with questions about COVID-19 illness can continue to call the previously shared numbers for the COVID-19 hotline, but they can also call 211 to get answers about their COVID-19 questions.

Additionally, the Department of Health has a COVID-19 website with resources including CDC updates, guidance for schools, colleges, businesses, long-term care facilities, health care professionals and public health professionals. The website is available at <https://nj.gov/health/coronavirus>.

Local health departments, health care providers, and medical facility staff should continue to contact the Communicable Disease Service at the New Jersey Department of Health with COVID-19 questions.

### **About NJ 2-1-1**

The statewide information and referral service began in 2002 when the United Ways of New Jersey spearheaded efforts to give people-in-need an easy way to find health and human services by encouraging the Board of Public Utilities to designate the NJ 2-1-1 Partnership as the sole administrator of the three digit dialing code. Statewide coverage began in 2005. In 2017 alone, the NJ 2-1-1 Partnership provided resource assistance to over 455,000 people who called 2-1-1 or visited our website. With roughly 3,000 agencies in the organization's resource database and over 10,000 programs and services listed, NJ 2-1-1 provides the public with front door access to nonprofit, government and faith-based services, as well as disaster response information.